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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: 2014 FEB 14 P 12: 12

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2014 - 114818

Date: 1/31/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Sandy Last: Webb

Account Name: Sandy Webb

Home: (000) 000-0000

Street: rd.

Work:

City: Prescott

CBR:

State: AZ Zip: 86303

is:

ORIGINAL

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

November 25, 2013

Gary Pierce
Arizona Corporation Commission
Commission Wing
1200 West Washington
Phoenix, AZ
85007-2996

Arizona Corporation Commission

DOCKETED

FEB 14 2014

DOCKETED BY

Dear Mr. Pierce:

This is to serve notice of a formal complaint against Arizona Public Service (APS) et al, their subsidiaries, business partners and affiliates, contractors and sub contractors who (since it became known at least in 2006) are complicit in knowingly continuing to install and operate devices that emit pulsed, modulated, microwave radio frequency (RF) signals that were/are in the licensed and unlicensed microwave spectrum RF widths/bands which harmfully invade my person and cause physical, emotional and mental harm without my consent, permission and or knowledge.

Said RF signals causes the brain and surrounding tissue to expand and contract rapidly, which in turn, causes my internal hearing mechanism to oscillate in time with said Radio Frequency pulses and modulation; such that my inner-cranial hearing mechanism is induced and stimulate to hear unwanted harmonics of said pulsed, modulated, frequencies/signals. These signals also induce rapidly changing and elevated emotional distress and mood changes. Other symptoms experienced at varying times are exhaustion, headaches, vertigo, nervous tension, earache, insomnia, agitation, difficulty concentrating, and great despair. Even more seriously, I have experienced intense chest pain frequently and rapid heart arrhythmia, especially at night.

Working from home, I am subject to an onslaught of 'pounding' frequencies 24 hours a day. It is not only a pulsing, modulating sound, not unlike the constant blowing of a fog horn or running diesel engine, but it constantly assaults my ear drums causing pain. At night it has become unbearable, and the vibration of the RF waves can be felt even through the pillow, while my inner ear is pounded by the modulation and sounds nonstop.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

If I am able to finally fall asleep, I wake up between 3 and 4 am with a raging headach and painfull tension in my neck and shoulders, and take an average of 4 to 6 pain relievers before sunrise. Undoubtedly this affects my ability to focus and perform work as a writer/editor, not to mention being too ftigued to even do daily exercise.

While I appreciate that APS has replaced the SmartMeter at my address with an analog meter, the Smart Grid continues to assault my health - and I'm sure that of others in the community.

So far, Arizona continues to avoid their regulatory responsibilitied, thereby allowing APS to continuously emit this pollution into the air. In addition, APS et al did knowingly and willfully withhold their knowledge of the fact that these emmissions were and are occurring from their electricity transmission, which is evident in reports when they come to Prescott and neighboring towns like Sedona to investigte the numerous complaints.

These Radio Frequency Signals are in fact an invasion of my physiological person and an infringement of my human rights. It is a violation of trespassing and nuisance laws. It is a violation of the Federal EPA Air Polution Regulations. Arizona has an obligation to enforce such Regulations holding APS responsible for immediate mitigtion of these pure tones, which is a noxious air pollutant.

This document is to service as a formal complaint I expect the Arizona Corporation Commission to issue a docket number attached to this complaint allowing due process of the civil laws pursuant to the State of Arizona

Respectfully submitted,

Sandy Webb

Cc: Arizona Public Service (A)S Martiin Kuykendall, Mayor, City of Prescott
The Honorable Jabe Brewer, Arizona Governor pursuant to the State of Arizona

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

letter sent to customer 12/4/13 as follows: comments docketed in E-00000C-11-0328

RE: ARIZONA PUBLIC SERVICE CO.

Dear Ms. Webb,

I have been asked by Commission Pierce's Office to respond to your letter dated November 25, 2013 regarding the APS installation of a SmartMeter. Your comments will be docketed in Docket No. E-00000C-11-10328 and made part of the public record.

As well as making your comments a part of the record, they have also been included in our database for record keeping purposes.

The concerns reaised in letter received from customers will assist the Commission in the review.

Staff appreciates your comments and the interest taken on this issue. If you wish to view the filings for this docket, you can do so at www.azcc.gov by using the eDocket functions.

Please feel free to contact me if you have further concerns relating to this issue. I can be reached at 6+02-542-0622 or toll free at 800-222-7000.

Sincerely,

Trish Meeter

Public Utilities Consumer Analyst II

Utilities Division

End of Comments

Date Completed: 1/31/2014

E-00000C-11-0328

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (000) 000-0000

Fax: (000) 000-0000

Priority: Respond Within Five Days

Opinion No. 2014 - 114990

Date: 2/11/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Barbara Last: Litrell

Account Name: Barbara Litrell

Home: (000) 000-0000

Street:

Work:

City: Sedona

CBR: 928-649-0135

State: AZ Zip: 86336

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. E-00000C-11-0328 Opposed Smart Meters Text too long to insert.

See file copy for text content

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

record keeping purposes.

Text attached to file copy

End of Comments

Date Completed: 2/11/2014

Opinion No. 2014 - 114990